

# **GPA-H Series** Energy-saving Circulating Pump

## **Installation and Operating Instruction**







Anhui Shinhoo Canned Motor Pump Co., Ltd.

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Product warranty book of Hefei Xinhu

## PRECAUTIONS FOR USE OF PRODUCTS

1. The installation manual should be read carefully before installation and use.

2.Any failure to comply with the content marked by safety warning marks may causepersonal injury, pump damage and other property loss, for which, the manufacturer shall not assume any responsibility and compensation.

3.Installer, operator and user must comply with the local safety regulations.

4. The user must confirm that installation and maintenance of the product should beconducted by staff proficient in the instructions and having professional qualification certificates.

5.Pumps must not be installed in damp environment or places that may be splashed by water.

6. The power supply of pump should be cut off during installation and maintenance.

7.The heat feed pipeline should not be supplemented with non-softened water frequentlyto avoid an increase in the calcium in the circulating water of pipeline so as not to clog impellers.

8.It is prohibited to start the pump when there is no pumping liquid.

9.Pumping liquid may be of high temperature and pressure, therefore, liquid in the system should be drained off or stop valves on both sides of the pump must be switched off to avoid burns before moving and removing pump.

10.In the winter, if the pump system does not operate or when the ambient temperature is below 0°C, liquid in the pipeline system should be emptied to avoid causing frost crack to the pump body.

11.1f the pump does not use for a long time, please turn off the conduit valves on pump inlet and outlet ends and cut off the power of pump.

12.1f he flexible cord is damaged, please connect service center to have it replaced together with the connector.



13.1f it is found that the motor is burning hot and abnormal, immediately turn off the valveon the pump inlet end and cut off the pump power, besides, immediately contact your local dealer or service center.

14.If the pump failure can not be cleared in accordance with the description in the instructions, immediately turn off the valve on the pump inlet end and cut off the pump power, besides, immediately contact your local dealer or service center.

15. The product should be placed out of the reach of children, after installation, isolation measures should be taken to prevent children from touching.

16. The product should be placed in a dry, ventilated and cool place and stored at room temperature.

17. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.





#### Warning

Before starting installation, the Installation and Operating Instructions of device must be read carefully. Installation and use of the device must comply with local regulations and follow good operation specification.

#### Warning



Personnel with physical decline, dysesthesia or poor mental ability and lacking of experience and relevant knowledge (including children) should use the pump under the supervision and guidance of people who can take charge of their safety.

#### SYMBOL DESCRIPTION



Warning

Failure to comply with this security declaration will likely result in personal injury!

## Caution

Failure to comply with this security declaration will likely cause failure or damage to the equipment !



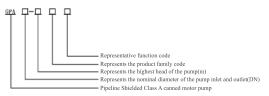
Notes or instructions facilitating the work and ensuring operational safety.



#### **1.BASIC PRODUCT PARAMETERS**

#### 1.1 Product series code

The model of electric pump is composed of capital Latin script and Arabic numerals, and its meaning is as follows:



Model example: GPA25-17 H indicates that the inlet and outlet diameter of the circulating pump is DN25, the maximum head is 17 m, and the series of pump is used for heating pump.

#### 1.2 Application scope

Heating pump dual supply system, Underfloor heating mixed water system, Heating pump hot water system, HVAC, Boiler system, and other heating and cooling occasions. Suitable for refrigerants such as R290<sub>o</sub>

#### 1.3 Product Certification

The product meets the certification requirements of EEI TUV EMC RoHS REACH CE GS UKCALVD (Specific certification based on applicable region)

1.4 Basic Product Parameters

Model	voltageV/Hz	Current	Max flow	Max head	Rated Flow	Rated head	Max power	EEI
Woder	voltage v/11z	А	m <sup>3</sup> /h	m	m <sup>3</sup> /h	m	W	EEI
GPA25-6H		0.35	3.2	6	2	3.3	39	≤0.20
GPA25-7H		0.45	3.4	7	2.2	3.8	52	≤0.20
GPA25-7.5H		0.5	3.8	7.5	2.5	4.7	60	≤0.20
GPA25-9H	220-240	0.9	4.5	9	2.5	6.5	95	≤0.21
GPA25-11H	50/60	1.09	5.5	11	3.5	7.5	140	≤0.21
GPA25-13H		1.5	6	13	3	12	250	≤0.23
GPA25-15H		1.9	7	15	5	11	300	≤0.23
GPA25-17H		2.5	7.5	17	5	13	350	≤0.23

Rated voltage: 220-240VAC	Degree of protection: IP44	Insulation level: H		
Temperature class: TF95	Noise: <45dB (A)	Standby power: ≤3W		
Surge current: <10A Turning direction: clockwise when viewed from the impeller inlet				
EMCstandards EN61000-6-1 与 EN61000-6-3				

## 2.PRODUCT APPLICATION CONDITIONS

#### 2.1Media requirements

Medium: water or water + glycol (≤ 50%) mixture	Medium temperature: -20℃~95℃			
PH value of medium: 6.5~8.5	Medium hardness: ≤25°dH			
Content of solid impurities in medium: diameter and length direction of solid impurities $\leq 0.1$ mm,				
and volume ratio $\leq 0.1\%$ .				

2.2Comparison Table of Water Temperature and Inlet Pressure

To avoid damage to pump bearings caused by cavitation noise, the following minimum pressure should be maintained at the pump inlet:

Liquid temperature	<50°C	95℃
Inlat processo	0.1bar	0. 5bar
Inlet pressure	1m head	5 m head

#### 2.3Service environment requirements

Usage: keep the shaft horizontal	Altitude: < 1000m
Operating ambient temperature: -30 $^\circ\!\mathrm{C}\sim~55~^\circ\!\mathrm{C}$	Operating ambient humidity≤95%
(there is no freezing in the pipeline and water pump)	

2.4Storage environment requirements

Storage ambient temperature: - 30 ${}^\circ\!\mathrm{C}\!\sim70{}^\circ\!\mathrm{C}$	Humidityof storage environment:
(there is no freezing in the pipeline and water pump)	≤95%



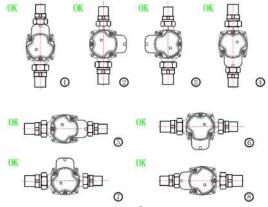
Ambient temperature	Liquid temperature			
(°C)	Maximum (°C)			
0	95			
10	95			
20	95			
30	95			
35	90			
40	70			
55	65			
In domestic hot water, it is recommended to keep the temperature of water below 65 $^\circ\mathbb{C}$ so				
as to reduce scaling	as to reduce scaling			

2.5Liquid temperature and Ambient temperature Comparison Table

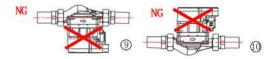
## **3.PRODUCT OPERATION INSTRUCTIONS**

#### 3.1Product installation direction diagram

When the circulation pump is installed, the circulation pump shaft should be in a horizontal position, and the allowable installation angle of the circulation pump shaft is  $\pm$  5 °. The installation method of the circulating pump in the system should ensure that there is no large amount of gas in the chamber of the circulating pump to avoid affecting the normal operation of the circulating pump.







3.2Adjustment of outlet box position

Junction box can rotate in 90 °. To change the position of junction box, follow the operating steps below:

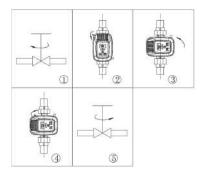
(1)Switch the valves of inlet and outlet and conduct decompression;

(2)Loosen and remove the four socket head cap screws that fix the pump body;

(3)Rotate the motor to the desired position and match the four screw holes;

(4)Put the four socket head cap screws back and tighten them in the cross direction order;

(5)Open the valve of inlet and outleto





Warning

Pumping liquid may be of high temperature and pressure, therefore, liquid in the system should be drained off or valves on both sides of the pump must be switched off before removing socket head cap screws.

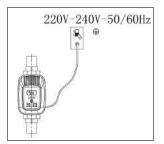


Change the position of junction box, the pump should not be started until the system has been filled with pumping liquid or valves on both sides of the pump are open



#### 3.3Electrical connection

Electrical connection and protection should be carried out in accordance with local regulations.





The electric pump must be connected to earth wire .

The pump must be connected with an external power switch; the minimum gap Between all the electrodes is 3 mm.

- circulating pump does not need external motor protection.
- Check whether the voltage of power supply and frequency match with the parameters marked by pump name-plate.
- Use the pump associated plug to connect power supply.
- If the indicator lamp on the control panel lights, it indicates that the power supply is switched on.
- 3.4Illustration of insulation cotton wrapping (pay attention to the location of the wrapping)



Note

Be careful not to block the drainage hole during installation

Button



## 4.EXPLANATION OF PANEL DISPLAY DIAGRAM

PWM1 control S1 function				
The comparison table between The working status of the circulating pump and the light on is as follows				
Lighting area	explain	Illustration		
MAX	Constant speed operation	MAX 👄		
PWM	Running in PWM control mode	INT OF		

Note: The PWM1 (S1 function) control and PWM2 control mode are generally a combination of MAX + PWM

## PWM1 control S3 function Press the button briefly once to switch the working mode. The default working mode when powered on is HS3 mode or Auto. The comparison table between the number of button presses and the working gear of the water pump is shown in the following table Operation indicator

Number of buttons pressed		illustrate	illustration
0	HS3	Constant speed 3rd gear	္ှု
1	AUTO	Automatic adaptation	္ ္ ူ ္ ္
2	BL1	Proportional pressure 1st gear	• • • • • ·
3	BL2	Proportional pressure 2nd gear	္ ူ 🕈 🦕 ္
4	BL3	Proportional pressure 3rd gear	🝷 🖓 🕂 🚨 💡
5	HD1	Constant pressure 1st gear	
6	HD2	Constant pressure 2nd gear	2 🕈 + 🚨 🍃
7	HD3	Constant pressure 3rd gear	
8	HS1	Constant speed 1st gear	• <u>•</u> • <u>•</u> • •
9	HS2	Constant speed 2nd gear	ု ္ ူ ူ ူ ူ
/	Р	PWM control	္ခုိင္တ

Note:PWM1(S3 function) control are generally a combination of 10 gear + PWM



Fault code display status

After the power is turned on, the gear indicator light corresponding to the gear light remains on.

If the electric pump cannot operate normally, all gear indicator lights will continue to flash, and the corresponding fault display is as follows:

1.Overvoltage protection: When the input voltage is detected to be higher than the protection voltage, it enters overvoltage protection after 2 seconds. All indicator lights flash once, and the water pump stops running. When the voltage returns to normal, the water pump resumes normal operation.

2. Undervoltage protection: When the input voltage is detected to be lower than the protection voltage, it enters undervoltage protection after 2 seconds. All indicator lights flash twice, and the water pump stops running. When the voltage returns to normal, the water pump operates normally.

3. Overcurrent protection: When the electric pump is running at full load, if there is hardware overcurrent, turn on overcurrent protection. When overcurrent occurs, the water pump immediately stops working, all indicator lights flash 3 times, and the water pump restarts after 8 seconds. If the fault is not eliminated, it will continue to cycle.

4. Phase failure protection: When the motor is detected to be out of phase during startup, all indicator lights flash 4 times. The water pump immediately stops working. After 8 seconds, the water pump restarts. After the cumulative number of protection times reaches 5, the water pump is completely protected and will no longer restart. It needs to be powered on again.

5. Stall protection: When the water pump is running and it is detected that it is stuck, the controller will trigger a lock rotor protection. All indicator lights will flash 5 times, and the water pump will stop working. After 8 seconds, the water pump will restart. If the fault is not eliminated and the cumulative number of protection times reaches 5, the water pump will be completely protected and will no longer restart. It is necessary to power on again.

6. Light load protection: When the water pump is running, it is detected that the water pump is running without water for more than 8 seconds. Light load protection is activated, and all indicator lights flash 6 times. After 8 seconds, the water pump restarts. After the cumulative number of protection times reaches 5, the water pump is completely protected and will not restart again. It needs to be powered on again.

7. Over temperature protection: When the surface temperature of the IPM module is higher than  $125 \pm 10\%$  °C under rated voltage, frequency, and high-temperature environment, the water pump stops and all indicator lights flash 7 times simultaneously. When the surface temperature of the IPM is below  $100 \pm 10\%$  °C, the water pump returns to normal operation.

8. Overheating treatment: The water pump is in a reduced power operation state. When the surface temperature of the IPM module is higher than  $115 \pm 10\%$  °C under rated voltage, frequency, and high-temperature environment, the water pump will operate at reduced power. If the temperature is lower than  $100 \pm 10\%$  °C, the water pump will resume normal operation.

If there is a fault display, the power supply must be disconnected for troubleshooting. After troubleshooting, reconnect the power supply and start the electric pump<sub>o</sub>

## 5.ELECTRIC CONTROL INSTRUCTIONS

5.1Signal control principle

The control method of the electric pump is controlled by a modulated low-voltage PWM (pulse width modulation) digital signal, that is, the change in speed depends on the external

input signal. The change in speed is one of the input control functions:

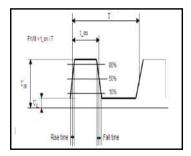
Digital Low Voltage Pulse Width Modulation Signal:

Design frequency range of square wave PWM signal: 100Hz~4000Hz;

PWM input signal (PWM IN) is used to give a speed command, and t adjusts the speed command by adjusting the PWM duty cycle;

The PWM output signal (PWM OUT) is the feedback signal of the pump, the PWM frequency is fixed at 75Hz, the collector open drain output must be connected to a Pull-up resistor, the voltage range is 5-32V DC, and it is recommended to use  $5V DC_{\circ}$ 

PWM input signal	parameter	
Current isolation in pump	YES	
Frequency input	100 – 4000 Hz	
Input voltage high level	$4.0-24 \mathrm{V}$	
Input voltage low level	$\leq 0.7 V$	
Input current high level	Max 10 mA@100Ohms	
Input PWM duty cycle	0-100 %	
Signal polarity	Fixed changeless	
Rise time	$\leq T/1000$	



#### 5.2Signal connection

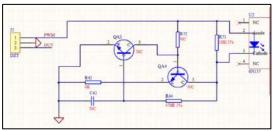
Shinhoo

The water pump is controlled by external electronic components through an interface. The interface converts external signals into signals that the microprocessor on the water pump can recognize. In addition, when the water pump inputs 230V voltage, the interface can ensure that the user does not have a risk of high voltage electric shock when touching the signal line  $\circ$ 

The corresponding functions of signal wire colors are as follows: input wire (red), feedback wire (green), and grounding wire (yellow)

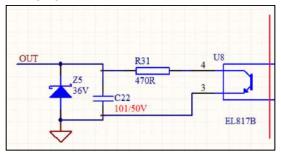
#### Note

"Signal Ref" is a reference ground that is not connected to a protective ground.



PWM Input signal interface circuit

PWM Output signal interface circuit



#### 5.3PWMsignal input

PWM 1 control S1 function				
Under fixed frequency, different duty cycles correspond to different motor given	PWM input signal (%)	Pump status		
speed signals.Inverse proportional control mode is adopted. The specific control logic is as follows:	0	When the pump is switched to non PWM mode (maximum speed operation), the system has no PWM signal by default		
n/Vincin #	≤5	The pump operates at max speed		
	>5~≤85	Pump linearity from highest to lowest		
	$> 85 \sim \leq 88$	The pump operates at the lowest speed		
min	>88~<93	If the input signal fluctuates near the speed change point, the starting and stopping of the water pump will be prevented according to the hysteresis principle		
When the PWM signal is less than 5%,	$\geq 93 \sim \leq 100$	Standby, the water pump stops running		
the water pump operates at the highest speed. At this time, circulating pump is Operating in the maximum power and maximum head	Recognition accuracy	$\pm 1$ (Example: When the PWM input signal is 20%, the actual duty cycle is in the range of 19% ${\sim}21\%$ )		

PWM 1 control S3 function							
Under fixed frequency, different duty cycles correspond to different motor given speed	PWM input signal (%)	Water pump status					
signals.Inverse proportional control mode is adopted. The specific control logic is as follows:	0	When the pump is switched to non PWM mode (max speed operation), the system has no PWM signal by default					
Wes	≤10	The pump operates at max speed					
	$>10\sim\leq\!\!84$	Pump linearity from highest to lowest					
900 5 0 31 10 41 50 41 70 40 41 10 PRWH repet rdprof(%)	>85~≤90	The pump operates at the lowest speed					
	>91~<95	If the input signal fluctuates near the speed change point, the starting and stopping of the water pump will be prevented according to the hysteresis principle					
When the PWM signal is less than 10%, the water pump operates at the highest speed. At	≥96~≤100	Standby, the pump stops running					
this time, circulating pump is Operating in the maximum power and maximum head	Recognition accuracy	$\pm 1~$ (Example: When the PWM input signal is 20%, the actual duty cycle is in the range of 19% $\sim \! 21\%~$ )					



PWI	M 2 Signal Co	ntrol
Under fixed frequency, different duty cycles correspond to different motor given	PWM input signal (%)	Water pump status
speed signals. Inverse proportional control mode is adopted. The specific control logic is as	0	Standby, the water pump stops running
follows:	≤7	Standby, the water pump stops running
na Jimn max	>7~<12	If the input signal fluctuates near the speed change point, the starting and stopping of the water pump will be prevented according to the hysteresis
	≥12~<15	The water pump operates at the lowest speed
min	≥15~<95	Pump linearity from highest to lowest
<ul> <li>0 7 12 15 55 100 PWM %</li> <li>When the PWM signal is more than&gt;95%,</li> </ul>	≥95~≤100	The water pump operates at maximum speed
the water pump operates at the highest speed. At this time, circulating pump is Operating in the maximum power and maximum head.	Recognition accuracy	$\pm 1~$ (Example: When the PWM input signal is 20%, the actual duty cycle is in the range of 19% $~\sim 21\%~$ )

In the high duty cycle region of the PWM1 control signal and the low duty cycle region of the PWM2 control signal, if the input signal fluctuates at the critical point, there is a hysteresis region to prevent frequent pump starts and stops.

In the low duty cycle area controlled by the PWM1 signal, the pump operates at high speed for system safety reasons. Example: In the event of a damaged signal cable in the heat pump system, the pump will continue to operate and transfer heat through the main heat exchanger at maximum speed to ensure system safety

Under the control of PWM2 signal, the pump stops running when there is no signal, which is for system safety reasons. Example: In the event of a damaged signal cable in the solar system, the circulating pump will shut down and stop transferring heat through the main heat exchanger to ensure system safety

When PWM input signal is 0%, the pump will switch to non-PWM mode (normal mode), and the default system will have no PWM signal input.

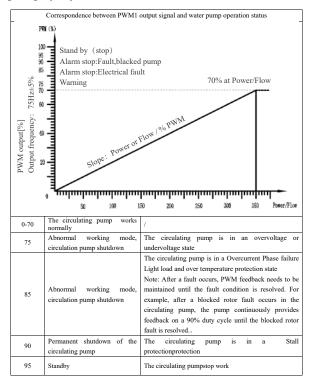


This system is adaptive to the automatic switching of PWM and non-PWM mode. When there is PWM signal input, the system will enter PWM mode.

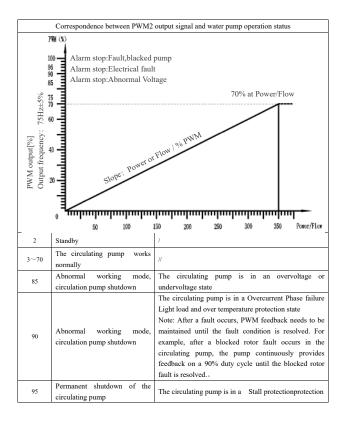
#### 5.4PWMfeedback

PWM feedback signal can provide operation status of the pump, such as power/flow or all kinds of alarm/warning modes.

PWM feedback signal will feed back exclusive alarming information. If the power voltage detects under voltage signal values, its output signal will be set to 75%. Provided sundries settlement exists in the hydraulic system and causes rotor being blocked, the alarm will be given higher priority.







## 6.START UP

#### 6.1Before start up

Before starting the electric pump, make sure that the system is filled with liquid, gas has been vented, and the electric pump inlet pressure must achieve the minimum inlet pressure as required (see Chapter 2.2).

## Caution

The pump should not operate without water.

6.2Start and stop of pump

Startup time: the starting time of the water pump is less than 10S, that is, the timefrom power on toreaching the maximum speed

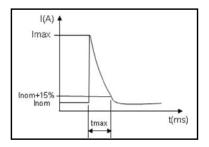
In PWM mode, when starting from the stop state of the pump (without power supply), 90% of the maximum speed must be reached in at least 10 seconds

In PWM mode, start from standby mode and reach 90% of the max speed in at least 10s

Shutdown time: the shutdown time of the water pump is less than 1s, that is, the time from power failure to shutdown of the water pump (with PWM model)

6.3Surge current

Test	Surge	Duration
conditions:	current	
T=20±5℃	<10A	< 4 ms
	(Cold)	



## **7.PERFORMANCE CURVE**

Testing liquid: gas-free water.

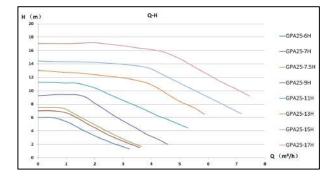
Applicable density of curve  $\rho = 983.2 \text{ kg/cubic meter}$ , and the liquid temperature is +25°C.

All the values expressed by curves are averages, they can not be taken as the guaranteed curves. If a particularperformance is required, measurement must be conducted separately.

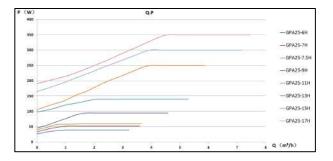
Applicable kinematic viscosity of curvev = 0.474 mm<sup>2</sup>/s (0.474CcST)

This performance curve is suitable for normal temperature water, such as pump formon-water medium, the hydraulic performance of the pump will be reduced , therefore, in the selection of pump, must consider the characteristics of the liquidmedium.

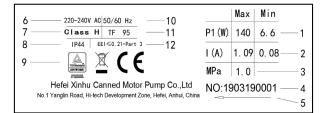
The following curve only includes the maximum range curve of the product







#### 8.DESCRIPTION OF NAMEPLATE



NO.		Explanation		
1	D	Maximum mode maximum power		
1	Power	Power	Minimum mode minimum power	
2	G (	Maximum mode maximum current		
2	Current	Minimum mode minimum current		
3	Maximum pressure-bearing of system (MPa)			
4		Product No.		
5	Motor steering			
6	Voltage (V)			



NO.	Explanation			
6	Voltage (V)			
7	Insulation class			
8	Protection Lever			
9	Certification mark			
10	Frequency (Hz)			
11	Temperature grade			
12	Energy efficiency label			
13	Model			

## 9.FAULT CHECKLIST



Warning

Before carrying out any maintenance and repair to the electric pump, make sure the power is disconnected and will not be accidentally switched on.

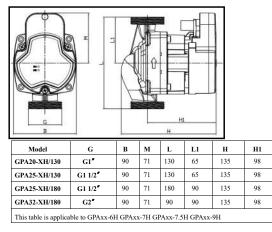
fault	Cause of occurrence	Exclusion method	
	Whether the power supply is disconnected and the voltage is normal	Check the power connection and determine the voltage	
	The fuse in the device is burnt out	Replace the fuse	
Circulating pump cannot start	Current/current controlled circuit breaker disconnection	Connect the circuit breaker	
	Circulating pump malfunction	Replace the circulating pump	
	Voltage too low	Check if the power supply is within the specified range	
	Circulating pump blocked (stuck)	Remove impurities	
Water pump running but no	The inlet and outlet valves are closed or there is no water in the system	Open the valve or add liquid	
pressure	Air in water pump and Plumbing	Run for a while after exhaust	



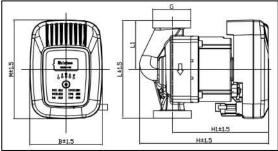
fault	Cause of occurrence Exclusion method			
	There is gas in the circulating pump	System exhaust		
There is noise in the	There are impurities and friction in the pump	Clean		
circulating pump	Wear of wiping ring, wiping screen sleeve	Donlago the airculating nump		
enculating pump	or bearing mechanical seal	Replace the circulating pump		
	Water pump cavitation	Reduce the outlet valve or		
	water pump cavitation	increase the inlet pressure		
	The performance of the circulating pump	Selection of high-power		
Insufficient traffic	is too low	circulating pumps		
	Pipeline blockage	Clean the pipeline and filter		
The circulation pump cannot be controlled	No signal on the signal line	Poor cable contact, reinstall or replace		

## ANNEX

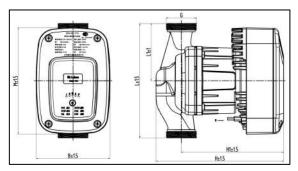
a.Installation dimension drawing







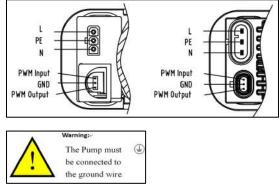
Model	G	в	М	L	L1	Н	HI
GPA25-11H/130	G1 1/2"	91	131.5	130	65	162.5	121.5
GPA25-11H/180	G1 1/2"	91	131.5	180	90	162.5	121.5
GPA32-11H/180	G2 <b>″</b>	91	131.5	180	90	162.5	121.5



Model	G	В	М	L	L1	Н	H1
GPA25-15H/180	G1 1/2"	117	168	180	90	201.5	162
GPA32-15H/180	G2 <b>″</b>	117	168	180	90	201.5	162
GPA25-17H/180	G1 1/2"	117	168	180	90	201.5	162
GPA32-17H/180	G2 <b>″</b>	117	168	180	90	201.5	162



b.Power interface



c.Recycling



The meaning of the lined wheel trash can:

Do not treat electrical appliances as unclassified urban waste and use separate collection facilities+ Please contact the local government to obtain information about the existing collection system<sub>o</sub>

If electrical appliances are discarded in landfills or landfills, harmful substances may leak into groundwater and enter the food chain, damaging your health and well-being.

When replacing old equipment with new equipment, retailers have a legal obligation to take back your old equipment for disposal, at least for free, d.Delivery Attached Documentation

	Quality Assurance Card
Model	Circulation Pump
Туре	Serial No.
Invoice No.	Purchase Date
Installation	
Distributor	
Dealer	Te be balid with dealer's stamp
	User's information
Name	
Address	
Post Code	
Phone No.	

Certificate of Approval				
Model	Circulation Pump			
Туре				
QA				
Manuf.Date				

	Encase	ement Bill		
Mo	del	(	Circulation Pump	
S/N	Appell	ation		Quantity
1	Circulatio	on Pump	1	
2	Pipe Joint			2
3	Tube Nut			2
4	Seal	ring		2
5	Instruction	Instruction Manual		1
Case No.		Paking D	ate	

#### PRODUCT WARRANTY BOOK OF HEFEI XINHU

Anhui Shinhoo Canned Motor Pump Co., Ltd. provides 12 months' quality assurance for the products since the sales date, and shall be responsible for the product failure or damage caused by manufacturing and material defects. The warranty is on condition that the installation of product should be in line with Xinhu Installation and Use Manual and recognized good operation specification.

This warranty does not apply to the product failure or damage caused by

- ②use the product other than for the usage recommended by Xinhu;
- 2 misuse of the product that does not conform to Xinhu Installation and Use Manual;
- ③ improper maintenance and handling of product;
- 3 disassemble products and replace parts by oneself.

Any product provided rather than manufactured by Hefei Xinhu Canned Motor pump Co., Ltd should comply with the quality assurance provisions of the manufacturer.

Within warranty period, the product repair is guaranteed by purchase invoice and warranty bill. Please send or return the product in need of repair to the local dealer of Hefei Xinhu Canned Motor pump Co., Ltd. or designated maintenance point for repair. Hefei Xinhu Canned Motor pump Co. may determine whether home maintenance service shall be provided for free in accordance with its maintenance policies in the local. Guarantee repair of parts is free.

Anhui Shinhoo Canned Motor Pump Co., Ltd. will not accept claims to damage which should be borne by a third party or caused by product failure of any other company.

Anhui Shinhoo Canned Motor Pump Co., Ltd. shall not be responsible for the product failure or damage due to abnormal operating conditions, war, riot, wind (rain) storm, disaster or other force majeure.

Anhui Shinhoo Canned Motor Pump Co. , Ltd. reserves the power of interpretation on the unaccomplished matter in the product warranty book.